

Computerization of municipal function (e-governance)

Development and Implementation of Integrated Computerized System for Efficient Services delivery to Citizens, proper Management of municipal functions, Revenue Improvement and Capacity Building of municipal personnel in use & maintenance of such System through a Total Solution Provider (TSP) for Municipal Corporations / Councils of Jaipur, Jodhpur, Kota, Bikaner, Ajmer, Udaipur and office of Director Local Bodies on Build, Own, Operate & Transfer (BOOT) basis.

Urban Local Bodies need to be strengthened and their capabilities enhanced so that they are able to discharge their functions as per the 74th Constitution Amendment. The concept of e-governance of municipalities is prevalent in some cities in India, where computerization of municipal functions has tremendously improved the service delivery level to the citizens and dramatically enhanced the revenue of the local authority.

The work has been awarded to M/S Oswal Data Processors, Indore (TSP). The Total Solution Provider has started his work on 01.03.2005 in all project cities & works completed as on 31-08-2007. The TSP has procured hardware for all the project cities, site development for E-governance centers and 24 software modules are completed & running successfully. Survey of Urban Properties, House Tax Assessment, Urban Assessment/ Lease Billing & Collection, Double Entry Accounting System, Billing & Accounting of Rental Properties, Birth & Death Certificates, Establishment and Payroll System, Online cash collection system, Query Terminals for Grievances and Redressal System, Legal Cases follow-up, Slum Data Management Cell System, Stray Animals, Hoardings, web site development, PMIS (Project Management Information System) modules have been operationalized in all the six cities.